

KNOWLEDGE PARTNERSHIP PROGRAMME



Progress Report

Safetipin Active Learning Solution

Submitted to



Department for International Development (DFID)



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IPE Global (P) Ltd.

October 2014

Safetipin Progress Report

Safety Chaupals - Working in Low income areas

In order to make sure that Safetipin can benefit women and girls in low income neighbourhoods, we have devised the concept of creating safety chaupals (centres) in collaboration with NGO's and CBO's that work in these communities. Since smart phone usage and data connectivity in these areas may be limited the idea is to set up a model where the safety audit using the phone will be supplemented by online data collection and regular meetings of community women to discuss their concerns. The data from the mobile and online versions will be compiled and shared with the community women for advocacy purposes. We are currently undertaking pilots in Tajpur Pahari in Badarpur with Jagori and Motilal Nehru Camp in Munirka with Satark Nagrik Sangathan. The findings from our pilots are as follows –

Tajpur Pahari

Tajpur is an unauthorised residential colony on the border of Delhi and Haryana. Jagori has mobilised the women in the community and have helped them create a Self Help Group called Shakti Samuh. The women host weekly community meetings and try and address issues of violence that exist in the community.

The Safetipin Team met the members of the SHG and held conversations on the issue of safety of women in public spaces. We facilitated conversations and the women shared their experiences of harassment and hazards that exist in the community. We followed this session with training on how to use Safetipin App to report their concerns and the women charted routes within the community that they would like to audit using Safetipin. Over the next few sessions we have audited the community of Tajpur with 20 to 25 women from the SHG and the Jagori team and we expect to finish mapping the community over 3 to 4 more weekly audit sessions. Key recommendations from our findings are as follows:

- The need for better policing both during the day time and night time in unauthorised colonies. Also a check on police apathy to complainants from lower income groups.
- An investment in fixing the infrastructure in the community, especially lighting, hazards like quick sands, drainage and garbage collection and streets.





should be patrolling inside the subways that connect the side of Tajpur Pahari to the Badarpur Metro Station.

- Many hearsay reports of violence against women and girls have been reported to us. Incidents of rape and murder are common inside Tajpur and need to be addressed urgently.

There are also suggestions to reclaim community spaces by women. The Baraat Ghar is used only by men to drink and gamble. There was also an incident of assault and filming a young mentally challenged boy inside the premises. The women have decided to reclaim the space by getting it cleaned, doing rangolis and hosting their weekly meetings in the baraat ghar during the 16 days of activism period in December. The hope is that women will come out and stake claim to public spaces inside the community through the intervention of the Safety Chaupal and Jagori.

Motilal Nehru Camp

The Motilal Nehru Camp is a forty year old slum community. The community opens on to the outer ring road at the now infamous Munirka area. The Satark Nargrik Sangathan has been working with the women and girls in the community by giving them RTI training and building their perspective. The Safetipin Team set up the Safety Chaupal within the community centre and spoke to the girls' group and mothers' group about their safety concerns. They readily agreed to do the safety audits of their community using safetipin.

The SNS community mobiliser, the girls and women from the community and the Safetipin team divided the community into 3 geographical parts and we have begun to do our safety audits and these will be completed in the coming 3 to 4 weeks. The recommendations are as follows:

- Various government functionaries like Baraat Ghar in charges, MCD workers more accountable of their duties to the community.
 - Shops and market associations should be galvanized to make the market areas safe for women.
 - Autos and Rickshaws should be allowed to stand at regular intervals so that women can easily access them.
 - There should be Traffic Police constables posted on the highway and there

- The need for better policing. The residents complain of drug cartels that operate within the community. This has led to high instances of petty crime and sexual harassment of women by men both from inside and outside the community.
- The need to fix street lights. The alleys and passages inside the community are unlit and very hence very unsafe.
- The need to build better toilets inside the community.
- Fixing the drainage system and garbage disposal systems.
- To fix the streets within the community.

The community worker shared her experience at length about how there is a need for all concerned members of the community to come together to address the growing incidents of violence against women. She shared that Safetipin is one such direct platform to bring some change.

Advocacy

After the completion of the safety audits at Tajpur Pahari and Motilal Nehru Camp we will proceed to analysing the data collected with the community. Following this the data will be presented to the larger community and their opinions and suggestions will be incorporated. Working alongside our NGO partners, we will co-author reports and seek intervention from concerned government departments like the Delhi Police, the Municipal Corporation. SNS will assist the community members in filing RTI applications to address the various issues at Motilal Nehru Camp. Jagori will strengthen the work of the Shakti Samuh SHG at Tajpur Pahari.

The Safety Chaupals are partnership interventions that will work to bring the technology developed by Safetipin to lower income communities so that this tool is accessible to everyone in our cities, Our endeavour is to help create cities for all.



Advocacy

As we are collecting more data, we are working with different sets of stakeholders to engage them to improve the different parameters of safety. In the past few months, we have had the following stakeholder engagements

1. Making Bus Terminals Safer

In partnership with Jagori, Safetipin conducted safety audits in six bus terminals in Delhi as requested by the Chairperson of Delhi Transport Corporation. The report for this is attached.

The report has been submitted to the DTC who have committed to act upon the recommendations.

2. Improving Lighting in Gurgaon

Safetipin has prepared a report on the poor lighting in Gurgaon and has shared this widely. In partnership with several civil society groups in Gurgaon, this report has been submitted to the Commissioner of the Municipal council of Gurgaon and the Haryana Urban Development Authority. They committed to act on the findings. A follow up meeting was conducted with the engineers at both places where maps showing exact locations of bad lighting. Regular follow up is taking place and we look forward to improved lighting. This campaign has been highlighted in the media - both print and electronic.

CNN IBN programme <http://cj.ibnlive.in.com/cj-reports-poor-condition-of-street-lights-in-gurgaon/40379/>

Hindustan Times article - <http://www.gurgaonscoop.com/civic-body-chief-promises-to-r-707299114.html>

3. Improving Safety in Vikas Marg

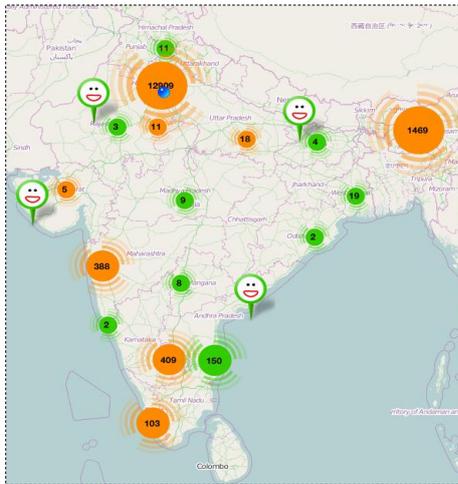
Following a meeting with the District Commissioner, East district Delhi, we have completed a set of audits on Vikas Marg as requested by him. The report is attached. Following this, they are planning some interventions to improve safety in the area and Safetipin will conduct a second round of audits after two months.

Introduction of Safetipin in other cities

The Safetipin app has been introduced in several cities other than Delhi with partners. They include Chennai, Kolkata, Guwahati, Kochi, Trivandrum, Bangalore and Pune. In each of these cities, safety data is being collected using the app and the data is being used to advocacy. It is also being used in two cities internationally - Bogota and Jakarta where we have established partnerships with local government stakeholders.

Further a trip was made to Kathmandu, Nepal to meet with key stakeholders such as the police, the National Commission for women and the PMO. All expressed interest to use Safetipin for data collection in the city. A presentation was made to women's groups and NGO's who also expressed interest in collaborating with Safetipin. This partnership has been facilitated by KPP and DFID India and Nepal and the trip to Kathmandu was a joint activity.

In addition, plans are being made in partnership with DFID and KPP to make scoping visits to Dhaka and Nairobi to explore opportunities of introducing Safetipin there. Meetings will be held with government and non government stakeholders.



Launch of Hindi Version of Safetipin

The Hindi version of Safetipin has been launched in September 2014 and is now available for use on the app store and google play.

Safetipin in the Media

Following are links to Safetipin articles and mentions in the media:

1. times.com/comment/analysis/public-spaces-have-to-be-more-women-friendly/article1-1259294.aspx
2. hindu.com/news/cities/Delhi/safetipin-audits-show-poor-security-for-women/article6372348.ece
3. <http://www.thehindu.com/todays-paper/tp-national/tp-kerala/safetipin-to-make-public-spaces-safer/article6256001.ece>
4. <http://www.deccanchronicle.com/141005/nation-current-affairs/article/%E2%80%98safetipin%E2%80%99-app-against-eve-teasers-kochi-thiruvananthapuram>
5. <http://kerala.indiaeveryday.in/news-safetipin-app-against-eve-teasers-in-kochi-1186-7584226.htm>
6. <http://news.entecity.com/safetipin-android-app/>
7. <http://mathrubhuminews.in/ee/Programs/Episode/10667/safetipin-an-app-to-make-women-safe-out-of-the-box-episode-90/E>
8. <http://www.newindianexpress.com/cities/thiruvananthapuram/Moral-Policing-Rampant/2014/10/08/article2466697.ece>